

WHO IS THIS PROGRAM FOR?

The Ignite to Transform for Team Leaders program equips managers, supervisors and mentors with the skills to be effective leaders. This program helps managers build strong relationships with employees, provide meaningful and effective feedback to encourage strong performance, how to address performance concerns, and proactively retain high performing employees.

WHAT DO YOU GET?

- Interactive learning over the course of eight weeks
- 6 online course modules
- Weekly assignments to apply course content
- Individualized feedback on each assignment
- Weekly group coaching calls

Online Course Modules (One module released each week)



MODULE 1: UNDERSTANDING YOUR ROLE AND IMPACT

- Understand the role leaders play in the success of the business and the business's culture based on their interactions with their teams and employees.



MODULE 2: BUILDING THE FOUNDATION

- Recognize the behaviors that drive trust, empathy and listening.
- Develop action steps to increase effectiveness in building trust, being empathic and listening.



MODULE 3: COACHING & RECOGNITION

- Understand the importance of meaningful recognition by leaders and its impact on culture and employee engagement.
- Learn a straightforward, repeatable process to provide effective feedback to employees.
- Practice providing purposeful and meaningful recognition to employees.



MODULE 4: MANAGING PERFORMANCE

- Understand how to apply the feedback model in situations where behavior is not changing and constructively elevate.
- Learn a tool to defuse potentially difficult feedback conversations.
- Practice providing feedback in progressive discipline situations.



MODULE 5: ENGAGING AND RETAINING

- Understand importance and impact of engaged employees.
- Learn specific actions to align employees with the business goals and connect with employees individually to increase engagement.



MODULE 6: INTERVIEWING AND HIRING

- Understand the importance of behavior based questions in the interview process.
- Learn to develop behavioral based questions tied to the specific job responsibilities and the organization's values.
- Practice interviewing techniques to fully understand a candidate's experience and fit for a role.

If you'd like to learn about our leadership training programs (in-person or virtual), schedule a free call at: www.peoplesparkconsulting.com/book-a-call

